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# Officers of Administration

Vice Provost/CIO Update

March 30, 2010

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# Academic Technologies

Educause National Student Survey

Software Survey and Volume Purchases

Site Licenses and Lab computer buys

Lecture Capture (and live broadcast) with COE

Helpdesk & Hardware Repair Shop

135,000 tickets thus far on the helpdesk tracking system

Working with the Duck Shop on cooperative agreement

Partnerships with Schools & Colleges

A&AA Joint Position; SOMD Presentation

McKenzie and EMU Remodels

Helpdesk space remodeled; more collaborative technology

Consultation service for research proposal development



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# Network/Telecom Services

## Building Projects and Remodels

E.g., Arena, PK Park, Integrated Sciences II

## Wireless & Telecom Improvements

E.g., Distributed antenna system, VoIP

## Network Upgrades

Oregon GigaPOP 1x2.5 GB to 2x5 GB redundant

## Security Policy Creation

Security Operations; Information Classification

## Virtual Firewall Deployment to Campus



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# Systems & Operations

Active Directory Implementation

Microsoft Exchange Consolidation

Emergency Notification/Mass Email

Text messaging tested and implemented

Enterprise Systems Infrastructure Upgrades

Focus on storage and servers for virtual environment

Academic Cluster & High Performance Computing

All hardware replaced; fully operational

Virtual Services for Campus

A&AA, COE, Johnson Hall, Law, Student Affairs and CAS active

Data Center Upgrades

Engineering study complete; design stage has begun



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# Enterprise Administrative Apps

Upgrades to Banner Applications

Address verification, Oracle 11G

Consultants Visit on Business Intelligence

Focus now on data warehouse product review

Exploring use of Banner Workflow

Academic Affairs Promotion/Tenure process

Implement Web for Finance

Financial Transparency Application

Reviewed Campus Applications

High Availability Standards

Scanning Service for PII on Web Applications



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# New Projects

Blackboard Application Server migration

Microsoft Exchange for faculty/staff

Setting the stage for web infrastructure

Building better financial reporting

Vice Provost's web initiatives

Meeting needs for server/storage space

Exploring other opportunities



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# Beyond Eugene

Network for Education and Research in Oregon

The Oregon GigaPOP

Oregon University System CIO Partnerships

Northwest Academic Computing Consortium

Academic Technology Workshops

Security Scanning Services and Workshops

IT Policy and Law Initiatives

Association of Pacific Rim Universities

Chairing the IT Standing Committee

CIO and Education and Research Technologies Forums